

## LEADERSHIP & MANAGEMENT COURSES

# EFFECTIVE LEADERSHIP & MANAGEMENT PRACTICES

### Course overview

This comprehensive 2 day training program will develop participants' knowledge, skills and competence in the key leadership and management practices critical to achieving planned results and optimising team performance.

### Who will benefit from this course?

Anyone working in the role of CEO, director, manager, project manager, team leadership or supervisor.

**DURATION:** 2 Days

**FEE:** Varies depending on venue, sector, numbers & service provided

**IN-HOUSE TRAINING:** By arrangement with your organisation

**CUSTOMISED TRAINING:** To meet the specific requirements of your service and sector

**VENUE:** Available **Australia-wide including remote & regional areas**

Discounts for NGOs

### Course content

- Identify current evidence-based best practice leadership and management models and approaches, and understand application to your context.
- Understand resonant leadership styles, characteristics, values and behaviours of effective leaders and managers.
- Identify critical leadership and management competencies required at all levels of management to achieve optimal team or organisational results.
- Lead strategic directions and action planning and inspire a shared vision.
- Build a cohesive, high performance team culture which embraces change, innovation and continuous quality improvements.
- Develop a range of people centred and relationship management competencies to achieve outcomes such as: empowering, delegating, negotiating, influencing, managing conflicting agendas and issues.
- Enable others to act, fostering collaboration, cooperative goals and mutual trust to achieve successful results.
- Apply reflective practices to analysing and managing communication, politics, control, and power relationship issues.
- Model appropriate communication, recognising contributions and accomplishments, and give appropriate feedback to address gaps.
- Promote, lead and manage organisational best practices and change.
- Shift organisational climate, culture and values to overcome blockages.
- Lead and manage the development of systems for team processes, communication, quality improvement, risk management and service delivery.
- Apply systemic thinking and strategies, considering all components of an organisation when analysing and responding to issues.
- Manage common leadership challenges, issues, blind spots and pitfalls.
- Apply emotional intelligence competency to increase self-awareness, other-awareness, relationship management and self management.
- Receive coaching and feedback in a small highly interactive training group.

### Contact us for an obligation free quote!

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