

LEADERSHIP & MANAGEMENT COURSES

EMOTIONALLY INTELLIGENT LEADERSHIP

Course overview

This training program will develop participants' understanding of all aspects of Emotional Intelligence (EI) competencies found to be the essential elements of effective leadership, building a high performance team culture and achieving successful team and organisational results.

Who will benefit from this course?

Anyone working in the role of CEO, director, manager, project manager, team leadership or supervisor.

DURATION: 1 Day

FEE: Varies depending on venue, sector, numbers & service provided

IN-HOUSE TRAINING: By arrangement with your organisation

CUSTOMISED TRAINING: To meet the specific requirements of your service and sector

VENUE: Available Australia-wide including all remote & regional areas

Discounts for NGOs

Course content

- Identify what Emotional Intelligence (EI) is and explore the key components, competencies, behaviours and characteristics of EI.
- Understand the evidence base for EI as an essential component of effective leadership, building high performance teams, creating a climate which embraces change and achieving organisational results.
- Identify the five factors of EI which impact on the leader; including perceiving, managing, decision making and influencing others.
- Develop a resonant leadership style and overcome common leadership barriers and 'blind spots'.
- Apply EI to leadership challenges such as blockages relating to resistance to change, collaboration in problem solving, learning and motivation.
- Personal EI leadership competencies such as self-awareness, accurate self-assessment and self-confidence; and self-management, such as self-control, transparency, adaptability, initiative and optimism.
- Social EI leadership competencies such as social awareness, empathy, political and organisational awareness; and relationship management, such as inspiring, influencing, developing others, being a change catalyst, conflict management, building bonds and teamwork.
- Assess your EI and develop an action plan for your ongoing EI leadership development.
- Receive coaching and feedback in a small highly interactive training group.

Contact us for an obligation free quote!

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