

LEADERSHIP & MANAGEMENT COURSES

MANAGE PEOPLE, PERFORMANCE & FEEDBACK

Course overview

This training program will develop participants' skills, knowledge and competence in current best practice approaches to managing people, performance and feedback to improve individual and team performance, morale, commitment and productivity.

Who will benefit from this course?

Anyone working in the role of CEO, director, manager, project manager, team leadership or supervisor.

DURATION: 1 Day

FEE: Varies depending on venue, sector, numbers & service provided

IN-HOUSE TRAINING: By arrangement with your organisation

CUSTOMISED TRAINING: To meet the specific requirements of your service and sector

VENUE: Available **Australia-wide including remote & regional areas**

Discounts for NGOs

Course content

- Understand best practice approaches to people, performance and feedback management to develop individuals and teams.
- Current evidence-based strategies for effectively building a learning organisational culture and developing people and teams.
- Identify when, why, and how to conduct performance appraisals.
- Develop people management systems; plan, document and communicate performance issues, reviews and management processes.
- Apply a coaching and mentoring role to development and review of performance and identify individual learning styles and needs.
- Develop a plan which links performance management to workplace expectations and business action planning processes.
- Integrate performance management and feedback systems into the workplace culture, policies and procedures.
- Engage individuals in the assessment of their performance, and effectively provide feedback and establish learning and development goals with them.
- Actively engage staff in performance review processes to build commitment, understand their professional development needs and their accountability to the organisation.
- Apply approaches to managing people, performance and feedback based on motivating, reward and recognition.
- Effectively manage poor performance arising due to barriers such as learning difficulties, resistance and defensiveness.
- Receive coaching and feedback in a small highly interactive training group.

Contact us for an obligation free quote!

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